

ITSM - Train the Trainers event

Wednesday 16 September 2020

NI4OS ITSM: ITSM processes in NI4OS - IT Service Management materials and webinar room (10:00-11:00)

-Conveners: Anastas Mishev

| time | [id] title | presenter |
|-------|------------------------------|-----------------|
| 10:00 | [13] ITSM processes in NI4OS | MISHEV, Anastas |

NI4OS ITSM: ITSM excersize - IT Service Management materials and webinar room (11:00-12:00)

-Conveners: Sonja Filiposka

| time | [id] title | presenter |
|-------|---------------------|------------------|
| 11:00 | [14] ITSM excersize | FILIPOSKA, Sonja |