ITSM - Train the Trainers event

Tuesday 15 September 2020

FitSM: Introduction, Purpose and Goals - IT Service Management materials and webinar room (14:00-14:10)

    -Conveners: Sonja Filiposka; Anastas Mishev

FitSM: Implementing lightweight IT Service Management in the EOSC Ecosystem - IT Service Management materials and webinar room (14:10-16:00)

    -Conveners: SY Holsinger; Owen Appleton

time	[id] title	presenter
14:10	[12] Implementing lightweight IT Service Management in the EOSC Ecosystem	APPLETON, Owen HOLSINGER, Sy