Contribution ID: **14**   Type: **not specified**

ITSM excersize

Wednesday, 16 September 2020 11:00 (1 hour)

Breakout rooms exercise aiming to provide a little bit of hands on activity that will help put the FitSM and NI4OS pre-production environment service management processes into practice.

Presenter: FILIPOSKA, Sonja (Ss. Cyril and Methodius University Faculty of computer science and engineering)

Session Classification: NI4OS ITSM

Track Classification: ITSM - Train the Trainers event